

Gallup Housing Authority

FY2025 Maintenance Department Report

The Maintenance Department is responsible for maintenance and repair of 263 public housing units. This includes the interiors and exteriors of the units, sidewalks, parking, and common areas.

Evangeline Benally [Maintenance Supervisor] oversees all routine maintenance and repair of GHA housing units and oversees the preparation of vacant units for Tenant leasing. She also oversees the maintenance and repair of all GHA vehicles.

Production Standards	2019	2020	2021	2022	2023	2024	2025
Work Orders completed	1664	1708	1843	1917	1963	1926	2343
Average WOs per Month	139	142	154	160	164	161	195
Vacant Unit Turns	67	55	31	39	37	45	54
Average Days to Complete	6	6	7	7	7	9	10
Total Unit Turns Costs	\$126,915	\$114,186	\$52,550	\$101,600	\$94,400	\$136,500	\$155,402
Average Cost per Turn	\$1,894	\$2,076	\$1,695	\$2,605	\$2,551	\$3,033	\$2,878
Move-Outs Inspections	65	54	33	39	37	44	57
UPCS Inspections	0	0	263	263	263	263	263
HQS Inspections	56	32	38	36	44	19	24



Pictured Above, left to right: Evangeline Benally, Maintenance Supervisor and Jaida Betom, Maintenance Assistant